



Ki-Low-Na Friendship Society

442 Leon Avenue | Kelowna, BC V1Y 6J3
Tel: (250) 763-4905 Fax: (250) 861-5514
www.kfs.bc.ca

Job Posting: Indigenous Outreach Worker (multiple positions)
Hours: 35 hours per week – full-time
Wage: Negotiable – depending on experience
Posted: May 27, 2022
Closing: Open until filled

Nature of Position:

The Indigenous Outreach Worker provides a range of outreach and housing support services to the homeless population of Kelowna, with a particular focus on serving the urban Indigenous community.

Duties:

These services will include referrals for housing, addictions support, shelter, medical treatment, food, counselling, and other necessary services.

- Workers will accompany clients to appointments when needed and assist clients directly when possible.
- Position will be responsible for providing services to assist at-risk clients with maintaining housing and transition from supportive housing to market housing when economically feasible.
- Program staff are responsible for maintaining and developing strong relationships with landlords, assisting clients in accessing rent supplements, and supporting clients in addressing income security issues.
- The workers will be responsible for maintaining accurate and timely data collection.
- Communication and public awareness duties may include attendance at community meetings and participation on committees such as PICC.

Qualifications:

- BSW, Human Service Worker Certificate, or equivalent experience is an asset.
- Knowledge of homelessness and experience working with Indigenous community.
- Knowledge of Indigenous cultures and issues.
- Qualified persons of Indigenous ancestry will be given preference.
- Positive, client-centered attitude and the ability to implement effective crisis management techniques

- Knowledge of community services and the ability to work cooperatively with partner agencies.
- Ability to work in a team environment with a wide range of people.
- Ability to work independently and take direction.
- Ability to meet deadlines.
- First aid training is an asset.
- Mental health first aid training is an asset.
- Non-violent crisis intervention training is an asset.

Requirements:

- Computer skills: Microsoft Word, Outlook, Excel, database usage (training provided).
- Excellent communication and interpersonal skills: comfortable speaking in front of groups of people.
- Strong organizational skills, including record-keeping.
- Valid Class 5 driver's license, ability to provide driver's abstract.
- Access to a reliable vehicle.
- Must submit to a criminal record check.

Send Resumé or CV (with cover letter) to:

Ki-Low-Na Friendship Society
Attention: Outreach Position
442 Leon Ave
Kelowna, BC V1Y 6J3

E-mail: hr.admin@kfs.bc.ca (please indicate "Outreach Position" in subject line).

Fax: (250) 861-5514

We thank all applicants for their interest; however, only individuals selected for interviews will be contacted.