



Ki-Low-Na Friendship Society

Job Posting: Indigenous Health Coordinator (Interim)

Hours: Full-time (35 hours per week)

Wage: \$30.00 per hour

Posted: April 6, 2022

Closing: Open until filled

PLEASE NOTE: this is an interim position to fill-in for a leave of absence. Preference will be given to applicants of Indigenous ancestry.

Nature of Position:

The Indigenous Health Coordinator supports and advocates for all Indigenous patients/clients, caregivers and their families with the provision of health care services. The Indigenous Health Coordinator is part of the interdisciplinary care network and is a resource for both health care providers and Aboriginal patients to ensure care is culturally safe, respectful, and effective. The role will focus on Primary Care Networks (PCN) with some additional liaison focuses as required (i.e. acute care, transition between acute and primary care). Given the need to participate in cultural and community ceremonies as well as community engagement activities, flexible hours are required.

Duties:

Supporting Patient Attachment/Access:

- Initiates and maintains working relationships with Aboriginal patients in order to enhance their ability to attach to and access primary health care services. Supports and advocates on behalf of Aboriginal patients and their families, as needed.
- Support Aboriginal people to have access to quality primary care and are attach with a PCN.
- Outreach to vulnerable and marginalized Aboriginal people.

Participating in Team-Based Care:

- Provides follow up as needed to service referral within and outside the health care team. Collaborates with Interior Health
- Provides patient centered navigation for Aboriginal clients and works in conjunction with an interdisciplinary team with Interior Health

- Provides information regarding the provision of local health care services to patients, and families.
- Communicates with community health team members regarding patient health status and discharge plans and follow up.
- Provides follow up and support to patients.
- Support the provision of comprehensive health care services through networking with family physician offices and other health care providers including maternity, inpatient, residential, mild/moderate mental health and substance use, and preventative care.
- Where possible record into a common shared electronic medical record as part of the health team.
- Participates in acute based discharge care planning as required.

Supporting the Delivery of Culturally Safe and Agile Care:

- Provides consultation as required for health care providers, including health care physicians, regarding the provision of culturally sensitive care. Provides input into local program policies, protocols, or plans.
- Ensure care is culturally safe and appropriate.
- Support ceremony in health care in collaboration with health care team.

Supporting the Transformation of Care:

- Participates in primary health care planning by assisting in the early identification of patients' needs and liaising with the appropriate community agencies.
- Coordinates meetings between Aboriginal health care providers, Interior Health care providers and other private health care providers.
- Participate in curriculum development and delivery pertaining to providing health care services to Aboriginal patients.
- Participate in joint orientation, professional development, and training as part of the primary care team.
- Develop communication strategies and methods within the network of providers for public aimed at creating awareness about Primary Care services, and the support available for Aboriginal people.
- Facilitate and/or participate in community cultural and wellness gatherings and events.
- Facilitate cultural health and wellness in-services regarding cultural safety and terminology to health care providers.
- Participate in health care initiative events.

Qualifications:

Basic Knowledge & Expectations:

- Degree in health administration, social work, or two years related education in a social/health related field and demonstrated social/health related experience in an Indigenous context.
- Knowledge of and empathy regarding systemic issues and challenges faced by Indigenous people, particularly in the health care system, is needed.
- Comprehensive knowledge of other health care disciplines and their role in patient/client care. Knowledge of patients/clients at risk and appropriate legislation acts: e.g. Health Care Consent Act, Mental Health Act, Adult Guardianship Act, Continuing Care Act, and Freedom of Information and Protection of Privacy Act as they relate to the rights and obligations of patient/clients and staff.
- Understanding of impacts (trauma informed) practice, increasing safety (harm reduction) practice, wellness and healing (strength-based) practice, traditional and cultural approaches, relationship-based practice, integrated (collaborative) practice, and experiential (discovery) practice.
- Knowledge of BC health care system and medical terminology would be an asset; however, not required.
- Knowledge of declarations and significant reviews such as United Nations Declaration on the Rights of Indigenous People, the Truth and Reconciliation Commission's Calls to Action, and the Missing and Murdered Indigenous Women and Girls Calls to Justice.
- Familiarity with health benefits and information (i.e. FNHA, Metis Nation BC, Jordan's Principle, and cultural holistic approaches).
- Ability to handle confidential and sensitive information in a culturally sensitive manner.

Culturally Safe and Agile Care:

- Ability to provide competent and culturally safe support in a variety of settings and with diverse populations.
- Ability to promote Indigenous cultural safety and holistic care.
- Demonstrates relationship-based practices rooted in cultural and traditional approaches.
- Ability to deliver care utilizing the framework and traditional practices such as the Medicine Wheel; can articulate those practices and traditions to other providers.
- An ability to problem solve and use critical thinking skills to defuse critical issues.
- An ability to utilize strong interpersonal skills including an ability to deal effectively with conflict situations.

- An ability to work well under pressure, particularly during stressful and challenging situations.

Team Based Care:

- An ability to support seamless transition in care.
- An ability to communicate effectively, both orally and in writing, with patients/clients and their families, colleagues, health care providers, and other health care staff, both one-on-one and in groups.
- An ability to utilize listening and information seeking skills that promotes communication and lead to a cooperative approach to problem solving within a multidisciplinary setting.
- An ability to adjust schedule to deal with unexpected situations.
- An ability to work independently and collaboratively as a member of a multidisciplinary team.
- An ability to respond to a variety of situations and responsibilities requiring initiative, creativity and professional judgment.
- Knowledge and skills to provide care coordination to a select caseload of patients/clients.

Requirements:

- Computer skills including the ability to use a computerized patient/client care information documentation system as well as Microsoft Office Suite.
- Physical ability to perform the duties of the position.
- A valid driver's license, reliable vehicle, and business liability insurance.
- Criminal record check is required.
- Preference will be given to those with Indigenous ancestry.

Send Resumé or CV with cover letter to:

Ki-Low-Na Friendship Society
 Attention: Indigenous Health Coordinator Position
 442 Leon Ave
 Kelowna, BC V1Y 6J3

Email: employmentsupport@kfs.bc.ca (indicate 'Indigenous Health Coordinator' in subject line)

Fax: (250) 861-5514

We thank all applicants for their interest; however, only individuals selected for interviews will be contacted.